



Impact Report

Celebrating 35 years of fighting the causes & effects of poverty through service, advocacy & friendship

Our Team



Lewis Weinger
CitySquare Board Chair

Thank you for supporting CitySquare during 2023 as we celebrated 35 years of impact! CitySquare has an incredible history of caring for our neighbors, and this year, the CitySquare Board of Directors was thrilled to welcome Annam Manthiram to help us continue our legacy of care and impact. Annam has an extraordinary track record for building effective programs and culture, and for fundraising. She is someone who holds true to her beliefs and purpose and does not withdraw from difficulty. Our Board of Directors is confident Annam will be a great advocate for our neighbors experiencing poverty.

I hope you feel a shared sense of pride as you review the impact of CitySquare and the neighbors we served through this report. Your support of CitySquare makes this possible! Thank you for continuing to come alongside us as we fight the causes and effects of poverty through service, advocacy, and friendship.

Board Members

TC Alexander
Mark Anthony
Robin Blakeley
Robbie Frazier
Jon Halbert
Marquis Hawkins

Larry James
Maggie Kerby
Wendy Messmann
Kerry Perez
Trent Ricker
Anthony Shoemaker

62,000

neighbors were impacted in 2023 by CitySquare, including AmeriCorps members' impact



Thank you for supporting our CitySquare neighbors. I fall in love with CitySquare every day, and though the impact of what we do is evident through this report and our numbers served, it is the stories behind every number that touch my heart the most.

I remember being struck by a young man coming to our food pantry and needing a little help transporting his groceries back to his apartment. As I helped him, he shared little bits of his life with me. I could tell his life had been a struggle, and he wasn't sure he could trust me yet. He'd just moved to Dallas and was pursuing his dream of being a musician. Wow, I thought, our services not only help lift our neighbors out of poverty but also help them dream! At CitySquare, hope is fostered, and a brighter future is possible, regardless of your past or present circumstances.

Thank you for lighting the way forward for us and our neighbors.



Annam Manthiram
Chief Executive Officer

Our Impact

Volunteers

We are grateful to our Board of Directors and volunteers who gave of their time to support the work of CitySquare in 2023. We could not serve our neighbors without you!



Volunteers helped distribute 500 Thanksgiving meals in one day.



Volunteers from PepsiCo staffed the pantry for one of our half day shifts.

Our Mission

CitySquare fights the causes and effects of poverty through service, advocacy & friendship.



Every neighbor has accessible, affordable and healthy food

- Food Pantry
- Child Nutrition
- Mobile Pantry



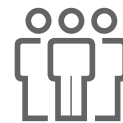
Every neighbor is connected to a healthcare provider and social supports

- Neighbor Resource Center
- Health Navigators
- Support with Chronic Health Management



Every neighbor obtains and maintains permanent and affordable housing

- Homeless Outreach Team
- Housing and Social Support Services
- Behavioral Health Support



27,540

neighbors were directly impacted through food, health and housing services in 2023.

Food

Our Food Pantry is one of the largest food distribution sites in Dallas. In Fall of 2023, we shifted to an appointment-based model for neighbors, which helped shoppers avoid long wait times. We welcome thousands of neighbors weekly into our food pantry to shop.



Our Impact

2.7m

million pounds of food distributed to 12,513 neighbors

95%

of neighbors received healthy food from the pantry

85%

reported their economic stability improved by being able to use their income for other household needs

USDA says Texas is the second hungriest state in the nation.



12,520
children were given
405,440
meals

Our Child Nutrition program partners with 44 sites across the DFW to serve meals to children year-round, including summer break. **12,520** children were given **405,440** meals in after-school and summer food programs.

Your support of CitySquare ensures our neighbors, including families and children, have the food they need to live healthy lives.

Health

CitySquare Health Navigators help neighbors connect with public health benefits and health insurance as well as navigate resources like finding a primary care physician or other referrals to help meet basic needs.

More than
27%
of overall
Dallas adults are
uninsured

263
neighbors were
enrolled into health
care insurance
by Health
Navigators



Our Impact

2,300

neighbors were served through the walk-in Neighbor Resource Center

1,723

patient navigation services were provided

Neighbor Story

Jimmy was living with chronic pain and needed help accessing care, but he had no transportation and didn't know where to start his search. Our Health Navigation team connected Jimmy with a primary care physician who could bring healthcare services to his home, including labs, imaging, and psychiatric care. Jimmy was thrilled and relieved to have access to healthcare that could help manage his chronic pain.

Your support of CitySquare ensures that neighbors like Jimmy can get connected to the healthcare support they need to thrive.

Housing

In 2023 the Point-in-Time (PIT) count showed our community experienced a 14% reduction in homelessness, which is in part a result of CitySquare's Homeless Outreach Team. Our street outreach team members meet with neighbors who are living unsheltered or in encampments to help them regain housing with supportive services.

Our Impact

641

neighbors found or maintained housing through rental assistance programs, case management and supportive services.

131

unsheltered neighbors were engaged and connected to rehousing services in 2023

Neighbor Story

Jason says his new life began when a woman at the bus stop started talking with him, asked if he was experiencing homelessness and suggested he go to a shelter, which eventually led him to CitySquare's Housing Program.

"I didn't look homeless. I was always able to get clothes from Goodwill, so I looked neat," says Jason. "You know, there are a lot of people who are just one paycheck away from it."

"CitySquare (food) pantry and programs don't look down on you because you need help. Life Skills class is awesome. They taught me how to manage my money. They help you make a financial plan, go through your bills and create a budget."

Jason considers the "bus stop stranger" to have been a gift... placed there specifically for him to have the conversation that turned his situation around.

Your support of CitySquare helps Jason have a home and the support he needs to stay there.



CitySquare Destination Home Lead Case Manager Daren Carter with Jason

4,244

neighbors experiencing homelessness in Dallas and Collin Counties in 2023



CitySquare AmeriCorps was established 18 years ago and is the largest program in North Texas. We deploy members within CitySquare and other area nonprofit organizations to serve through a variety of missions, including: underserved youth, adults receiving social services, food distribution programs and more.

299

CitySquare AmeriCorps members enrolled in a term of service and served



121,735
hours of service

37

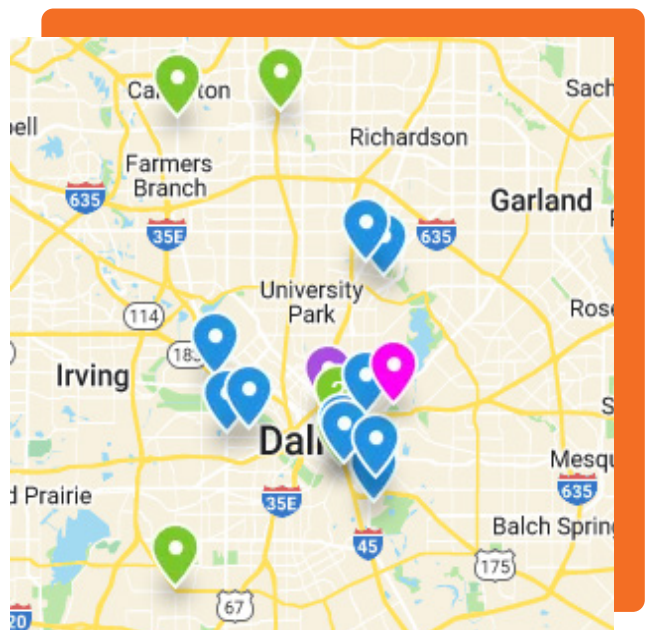
host sites



Members impacted more than than

35,000

individuals across nonprofit host sites in areas of Education, Food Security and Social Services.



CitySquare AmeriCorps Host Sites in DFW

■ Education ■ Food Security ■ Social Services

Thank you!

for your support of CitySquare in 2023. Together, we impacted the lives of 62,000 neighbors in our community.

Want to get involved?

To volunteer, schedule a tour of our Opportunity Center, or learn more about ways to give, and how your gifts are being invested, contact us at dev@citysquare.org

www.citysquare.org/volunteer

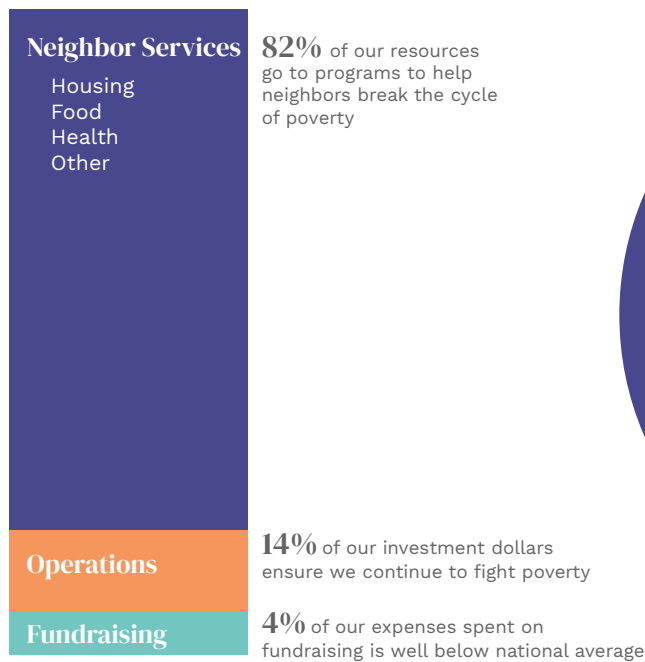
How can you help?

CitySquare needs the help of thousands of donors and volunteers each year to make sure our doors and community remain open to help the thousands of neighbors we encounter each year.

Each story and impact statistic you read in the 2023 CitySquare Impact Report is made possible by the generosity of individuals, foundations, and churches. Will you join us and make a gift to impact neighbors in need today? You can make a one time gift or join our monthly giving program to ensure CitySquare is here when neighbors need us.



Expenses



Revenue

